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ELGA: How to give your doctors access to your health data

To get a full picture of your health, doctors and other healthcare providers need access to your health data in ELGA, Austria's electronic health record. This includes your test results (e.g. hospital discharge letters, lab and X-ray reports), your medications and your e-vaccination record (e-Impfpass). This guide shows you how to shorten or extend the access period yourself.

The access period starts each time your e-card is scanned at our office or by another healthcare provider. Unless you change it, doctors' offices may then access your test results and medications for 90 days. You can extend it to a maximum of one year (365 days).

What you need to set the access period

- **Your e-card scanned:** At least once in the past year. If not, please come to our office first.
- **Our consent:** An extension requires the doctor's office to agree. We agree.
- **ID Austria:** Or a FIDO security key.

Guide

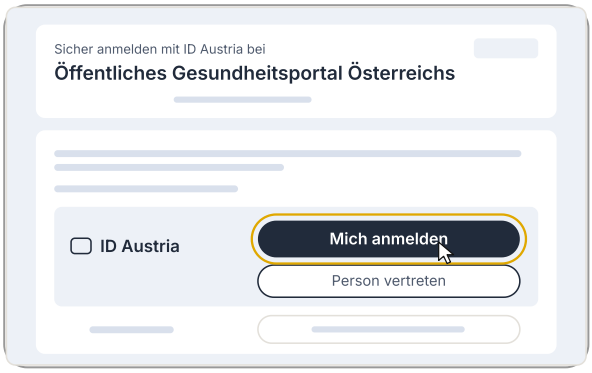
STEP 1

Open gesundheit.gv.at, the Austrian public health portal (in German), and select **Login** (a) at the top right.

a)



b)



You will be taken to the **ID Austria** login. Select **Mich anmelden** (b) (log me in) and follow the login steps.

STEP 2

In the health portal, select **Berechtigungen** (permissions). On a computer, you will find it in the menu on the left under “Kontrolle”. There you can see the healthcare providers you have visited and how long they may access your ELGA.



STEP 3

On the **Aktiv** (active) tab, find the entry **Schossmann**. Click the **three dots** next to it and select **Zugriffsberechtigung ändern** (change access permission).

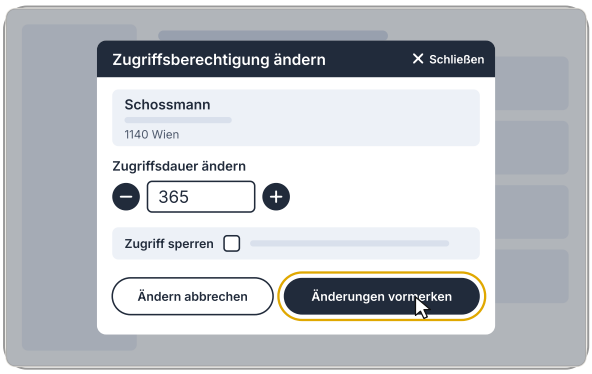


Not under **Aktiv**? Then look under **Abgelaufen** (expired) – you can extend it there in the same way. If it is not there either, please come by once with your e-card.

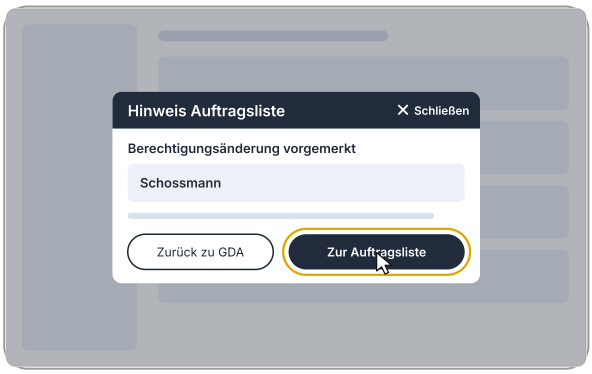
STEP 4

At the top of the window you will see the doctor's office and its address. Under **Zugriffsdauer ändern** (change access period), set the number to **365** (type it in or use plus and minus). Then click **Änderungen vormerken** (a) (save changes) and, in the next window, **Zur Auftragsliste** (b) (to the order list).

a)



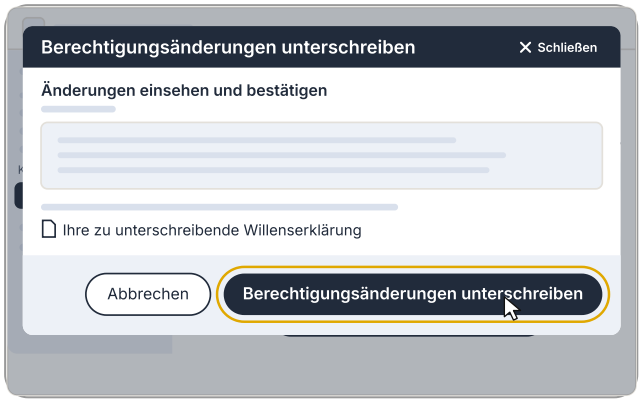
b)



Leave the box under **Zugriff sperren** (block access) empty – it would remove our access completely. You can shorten the access period again at any time.

STEP 5

Your request now appears in the **Auftragsliste** (order list). Click **Alle Aufträge unterschreiben** (sign all orders) and, in the next window, **Berechtigungsänderungen unterschreiben** (sign permission changes).

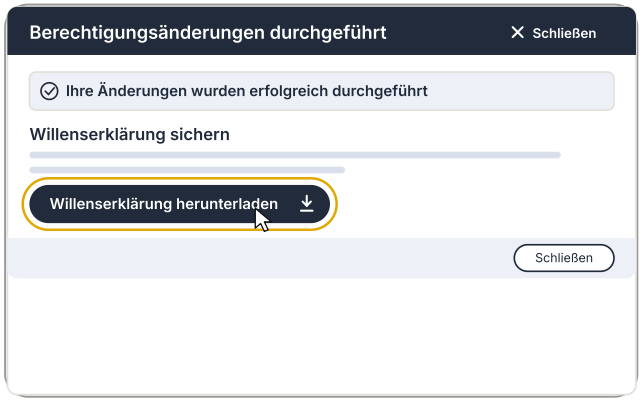


You then sign once more with **ID Austria**, just as when you logged in.

Important: The change only takes effect once you have signed. If you log out before that, it will be lost. You can also find the order list in the menu on the left under **Teilnahme** (participation).

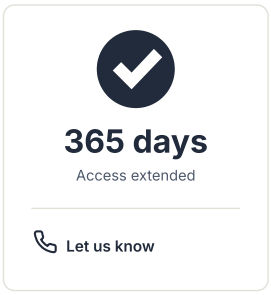
STEP 6

After signing, you will see “Ihre Änderungen wurden erfolgreich durchgeführt” (your changes were made successfully). With **Willenserklärung herunterladen** (download declaration) you can save the confirmation as a PDF. You can also find it later under **Teilnahme**.



STEP 7

Let us know, by phone at 01 894 61 57 or at your next visit. This is required: anyone who extends access must inform the doctor's office.



The extension does not apply to the e-vaccination record. Before a vaccination, we scan your e-card.

Questions about ELGA itself?

Please contact the **ELGA service line**, Monday to Friday (7 a.m. to 5 p.m.): 050 124 4411